

**TRUFROST & BUTLER**

# **USER MANUAL**

**Cold Banqueting Cart :  
CHC 500**



**PLEASE READ THE OPERATION MANUAL BEFORE USING.  
SAVE THIS MANUAL FOR LATER USE.**

## Safety Tips

- Position on a flat, stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components or service panels on this product.
- Consult Local and National Standards to comply with the following:
  - Health and Safety at Work Legislation
  - EN Codes of Practice
  - Fire Precautions
  - IEE Wiring Regulations
  - Building Regulations
- DO NOT use jet/pressure washers to clean the appliance.
- DO NOT use the appliance outside.
- DO NOT use this appliance to store medical supplies.
- DO NOT use electrical appliances inside the appliance (e.g. heaters, ice cream makers etc.)
- DO NOT stand or support yourself on the base, drawers or doors.
- DO NOT allow oil or fat to come into contact with the plastic components or door seal. Clean immediately if contact occurs.
- Bottles that contain a high percentage of alcohol must be sealed and placed vertically in the refrigerator.
- Always carry, store and handle the appliance in a vertical position and move by holding the base of the appliance.
- Always switch off and disconnect the power supply to the unit before cleaning.
- Keep all packaging away from children. Dispose of the packaging in accordance with the regulations of local authorities.

- If the power cord is damaged, it must be replaced by a agent or a recommended qualified technician in order to avoid a hazard.



### Caution Risk of Fire

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- **Warning:** Keep clear of obstruction all ventilation openings in the appliance enclosure or in the structure for building-in.
- **Warning:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **Warning:** Do not damage the refrigerant circuit.
- **Warning:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are the type recommended by the manufacturer.

## Introduction

Please take a few moments to carefully read through this manual. Correct maintenance and operation of this machine will provide the best possible performance from your product.

## Pack Contents

The following is included:

- Refrigerator or Freezer
- Keys x 2
- Shelf guides x 40 (Single) / x 80 (Double)
- Instruction manual

Prides itself on quality and service, ensuring that at the time of packaging the contents are supplied fully functional and free of damage.

Should you find any damage as a result of transit, please contact your dealer immediately.

## Installation



**Note: If the unit has not been stored or moved in an upright position, let it stand upright for approximately 12 hours before operation. If in doubt allow to stand.**

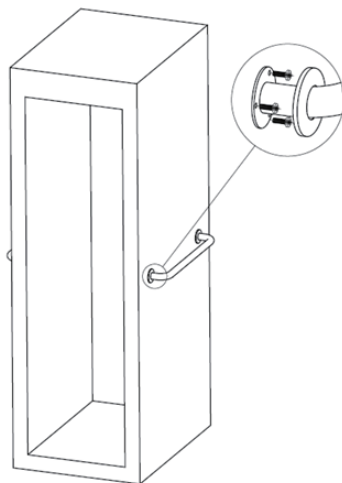
1. Remove the appliance from the packaging. Make sure that all protective plastic film and coatings are thoroughly removed from all surfaces.
2. Maintain a distance of 20cm (7 inches) between the unit and walls or other objects for ventilation. Increase this distance if the obstacle is a heat source.



**Note: Before using the appliance for the first time, clean the interior with soapy water.**

3. Set the brakes on the castors to keep the appliance in position  
OR  
Level the appliance by adjusting the screw feet.

## Install Left/Right Side Handle



The left/right handle and fixing screw are packed inside the compartment. Take out and screw in the side handles before use.

## Lock/Unlock the Doors

A lock is fitted to the doors to ensure foodstuffs are kept secure within your appliance.

Use the keys provided to lock/unlock the doors.

# Operation

## Storing Food

To get the best results from your appliance, follow these instructions:

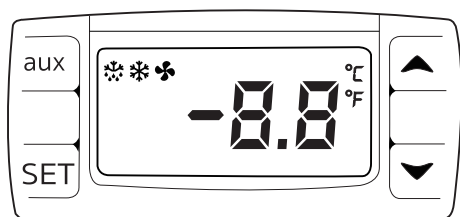
- Only store foodstuffs in the appliance when it has reached the correct operating temperature.
- Do not place uncovered hot food or liquid inside the appliance.
- Wrap or cover food where possible.
- Do not obstruct the fans inside the appliance.
- Avoid opening the doors for prolonged periods of time.

## Turn On

1. Ensure the power switch is set to [O] and turn on at the socket.
2. Switch on the Power [I]. The current temperature within the appliance is displayed.

## Control Panel

To unlock / Lock the keyboard press ▲ and ▼ together for 3 seconds. Display will flash PON (unlocked) / POF (locked).



## Set the Operating Temperature

1. Press the **SET** button. The display will flash.
2. Press the ▲ or ▼ buttons to display the required temperature.
3. Press the **SET** button to store the temperature.

## Manual Defrost

Press and hold the defrost button "aux" for 2 seconds to begin a manual defrost. The defrost light illuminates.

## Cleaning, Care & Maintenance



**Defrost appliance at least every 3 months, more often if required.**

**Switch off and disconnect from the power supply before cleaning.**

- Clean the interior of the appliance as often as possible.
- Do not use abrasive cleaning agents. These can leave harmful residues.
- Clean the door seal with water only.
- Always wipe dry after cleaning.
- Do not allow water used in cleaning to run through the drain hole into the evaporation pan.
- Take care when cleaning the rear of the appliance. Sharp edges can cut.
- A agent or qualified technician must carry out repairs if required.

## Stainless Steel Care

To maintain the stainless steel exterior of your item, please consider the following information:

Never:

- Use abrasive Scourers or scrubbing pads etc
- Use Chlorinated or acidic detergents
- Allow anything e.g. food, dirt, cleaning chemicals to remain on the surface for longer than necessary, clean them off right away.
- Allow the surface to remain wet.

Do:

- Clean often.
- Use soft Cloths or plastic Scourers.
- Rub with the grain of the metal, rather than across it.
- Use detergents and polish designed for cleaning Stainless Steel.
- Ensure that the cleaning products are washed off fully and that the steel is left dry.

## Routine Maintenance

### Cleaning the Condenser

- The condenser is part of the refrigeration system. The condenser requires monthly cleaning.
- Always disconnect power supply before carrying out Routine Maintenance.
- Failure to clean the condenser will reduce the performance and life of your unit and may invalidate your warranty.

## Upright Cabinets

The condenser is located below the refrigeration cabinet. These models have a removable filter which can be cleaned with a vacuum cleaner.

# Troubleshooting

If your appliance develops a fault, please check the following table before making a call to the Helpline or your dealer.

| Fault                                                       | Probable Cause                                                                            | Solution                                                     |
|-------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| The appliance is not working                                | The unit is not switched on                                                               | Check the unit is plugged in correctly and switched on       |
|                                                             | Plug and lead are damaged                                                                 | Call agent or qualified Technician                           |
|                                                             | Fuse in the plug has blown                                                                | Replace the fuse                                             |
|                                                             | Power supply                                                                              | Check power supply                                           |
|                                                             | Internal wiring fault                                                                     | Call agent or qualified Technician                           |
| The appliance turns on, but the temperature is too high/low | Too much ice on the evaporator                                                            | Defrost the appliance                                        |
|                                                             | Condenser blocked with dust                                                               | Clean the Condenser                                          |
|                                                             | Doors are not shut properly                                                               | Check doors are shut and seals are not damaged               |
|                                                             | Appliance is located near a heat source or air flow to the condenser is being interrupted | Move the refrigerator to a more suitable location            |
|                                                             | Ambient temperature is too high                                                           | Increase ventilation or move appliance to a cooler position  |
|                                                             | Unsuitable foodstuffs are being stored in the appliance                                   | Remove any excessive hot foodstuffs or blockages to the fan  |
|                                                             | Appliance is overloaded                                                                   | Reduce the amount of food stored in the appliance            |
| The appliance is leaking water                              | The appliance is not properly levelled                                                    | Adjust the screw feet to level the appliance (if applicable) |
|                                                             | The discharge outlet is blocked                                                           | Clear the discharge outlet                                   |
|                                                             | Movement of water to the drain is obstructed                                              | Clear the floor of the appliance (if applicable)             |
|                                                             | The water container is damaged                                                            | Call agent or qualified Technician                           |
|                                                             | The drip tray is overflowing                                                              | Empty the drip tray (if applicable)                          |
| The appliance is unusually loud                             | The safety band has not been removed                                                      | Remove the safety band                                       |
|                                                             | Loose nut/screw                                                                           | Check and tighten all nuts and screws                        |
|                                                             | The appliance has not been installed in a level or stable position                        | Check installation position and change if necessary          |

## Electrical Wiring

The plug is to be connected to a suitable mains socket.

Appliances are wired as follows:

- Live wire (coloured brown) to terminal marked L
- Neutral wire (coloured blue) to terminal marked N
- Earth wire (coloured green/yellow) to terminal marked E

All appliances must be earthed, using a dedicated earthing circuit.



If in doubt consult a qualified electrician.

Electrical isolation points must be kept clear of any obstructions. In the event of any emergency disconnection being required they must be readily accessible.

## Disposal

EU regulations require refrigeration product to be disposed of by specialist companies who remove or recycle all gasses, metal and plastic components.

Consult your local waste collection authority regarding disposal of your appliance. Local authorities are not obliged to dispose of commercial refrigeration equipment but may be able to offer advice on how to dispose of the equipment locally.

Alternatively call the helpline for details of national disposal companies within the EU.

## Compliance

The WEEE logo on this product or its documentation indicates that the product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact the product supplier, or the local authority responsible for waste disposal in your area.



Parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.

Products have been approved to carry the following symbol:

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