

TRUFROST & BUTLER

USER MANUAL

Ice Machines: IC-35BW Premia
IC-55BW Premia
IC-55BW Premia XL

Ice Machine Introduction

1. Adopted advanced technology and accompanied with strict and comprehensive quality inspection to ensure excellent product performance.
2. Compressor, the core part of the ice machine is made of world famous products, and our reasonable refrigeration system will make the ice machine more reliable and lower energy consumption.
3. Stainless steel shell is beautiful, better anti-corrosion, easy to clean and durable.
4. Water cooled ice machine has stable cooling capacity and is hard to be affected by ambient temperature.
5. The advanced industrial microcomputer control system has achieved automatic ice making and ice collecting, and also has a variety of protection functions, which is more convenient and safe.

Receiving and Inspection

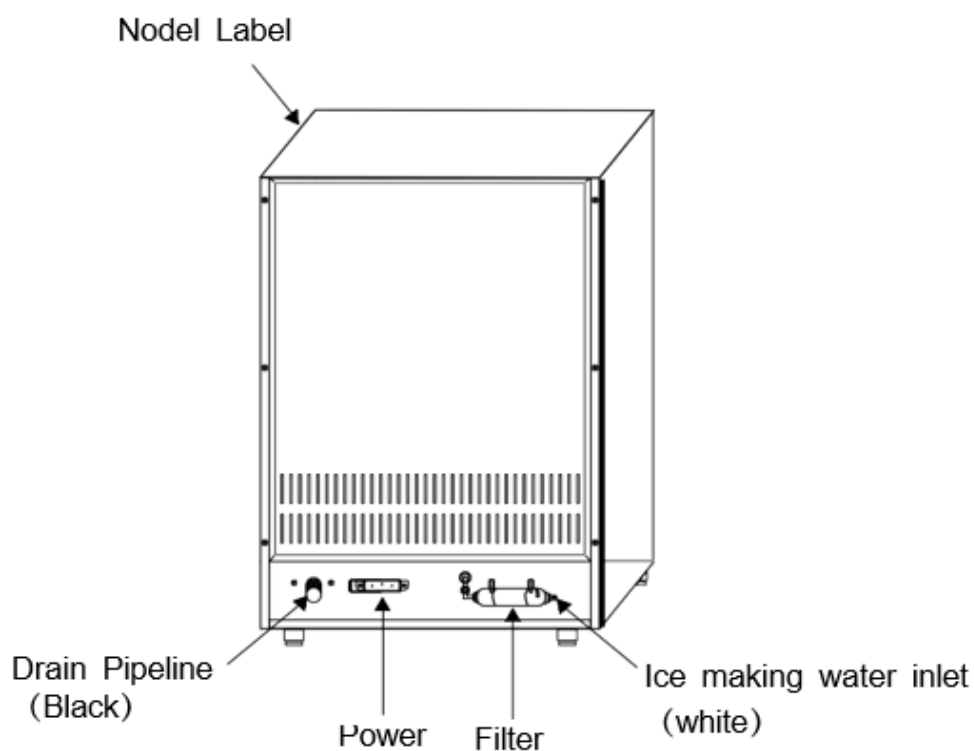
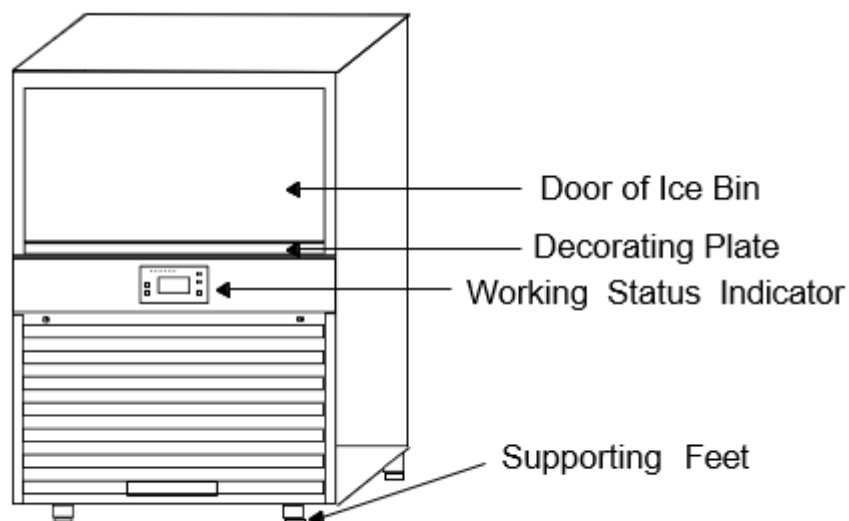
Thank you for choosing our automatic Ice machine. In order to safeguard your rights and in interests, please pay attention to the following items when receiving the goods:

1. The packing of the machine is in good condition;
2. Is the machine model constant with your purchase order?
3. In apparent good condition;
4. whether all assembly part are complete.
5. whether Machine internal components is intact.

In the process of logistics and transportation, if any improper stacking or handling might have caused the lubricant of the compressor to flow into the refrigeration pipeline, resulting in severe oil shortage of the compressor.

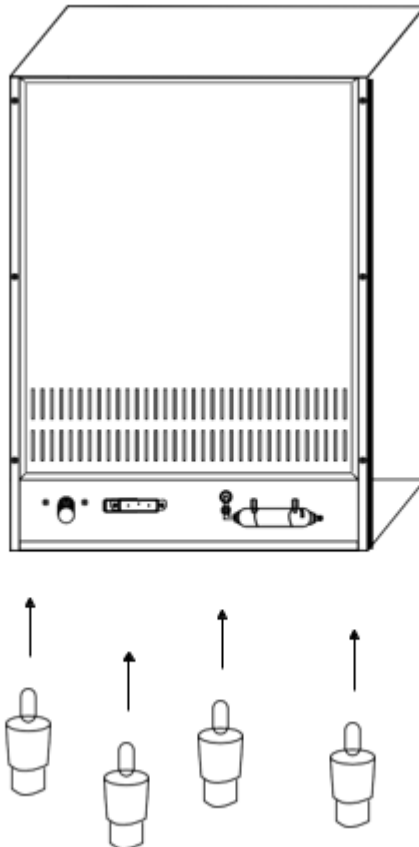
Therefore, it is strongly recommended that after receiving the goods, the Ice machine should be properly placed for 24 hours, make sure that the lubricant return to the compressor, before it is installed and operated.

Structure and Interface Name



Foot Mounting

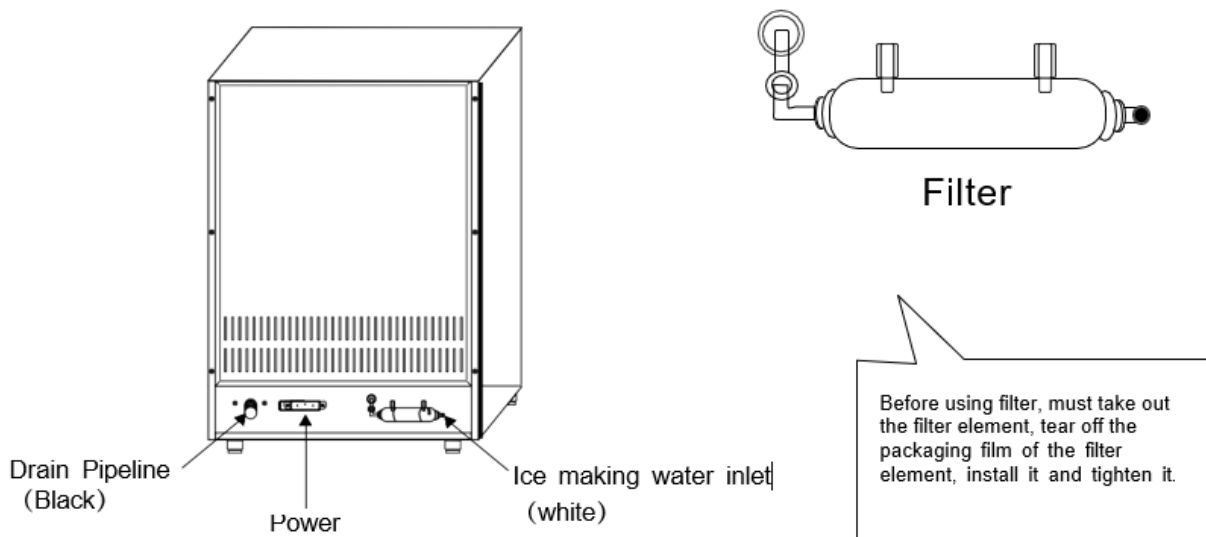
1. Screw the foot to the bottom of the ice machine.
2. Each leg must be screwed to the bottom and fastened to avoid bending.
3. Place the ice maker in a firm and level position.
4. Adjust the height of the foot to level the ice machine.
5. The ice machine is not suitable for outdoor, the normal operating ambient temperature is 10°C ~ 38°C water temperature is between 5°C ~ 30°C high humidity will seriously reduce the production of ice.
6. Ice machine should not be installed in where is no sewer. and it is forbidden to put together with high temperature equipment (such as refrigerator, oven).
7. For the Air-cooled ice machine, above 15cm of space should be reserved in each direction of front, back, left and right.



Installation of water supply

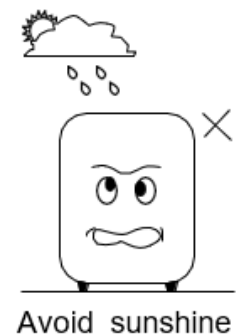
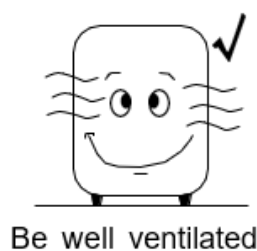
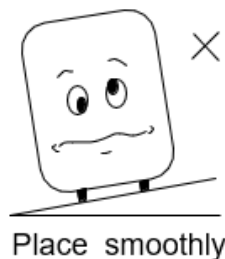
1. Ice machine must use room-temperature drinkable water.
2. Water pressure must be controlled between 0.15 MPa and 0.3 MPa.
3. Inlet hose with 3/4" internal thread (20mm) and 1/2" internal thread (15mm) joints at both ends, which has a stone guire seal washer so that there is no need to wrap raw tape.
4. Filter is equipped with filter element, use a wrench to unscrew the filter element before using, take out the filter element, tear off the packaging film of the filter element, install back as it is and tighten it. A new filter element should be replaced every six months.
5. The direction of inlet and outlet is marked on the filter cover. Please pay attention to the installation.
6. Connect the 3/4' joint to the machine inlet (white 3/4' male thread)1/2 joint to the water supply pipe.
7. For water cooling ice machine, the machine added two 3/4' pipe joint at the place of in and out, which color is black to distinguish the ice making inlet.
8. The ice machine drains water by gravity, so it is necessary to ensure adequate slope and drop.

Installation Drawing (Integrated Ice Machine)



Daily Cautions

1. When transporting and moving, the ice machine must not tilt more than 45 degrees.
2. Using independent source of water and checking regularly to prevent low water pressure, fluctuations or filter clogging.
3. Do not store any sundries in the ice bin. do not freeze any food in the ice bin, and keep the ice shovel clean.
4. Please gently open or close the ice bin door, do not hit the door, And please close the ice bin door immediately after taking out the ice.
5. Ice machine should be away from heat source, prohibited exposure in high or low temperature environment, should try to avoid direct sunlight, so as not to affect the heat dissipation of the machine
6. It is forbidden to splash water directly on the surface of ice machine otherwise it may cause short circuit, electric leakage and other faults.
7. If it needs be stopped working for a long time, it should be switched on and run 4 to 6 hours every two months.



Electrical Safety Precautions

1. Do not unplug when your hands are wet. Unplug before any maintenance or cleaning works.
2. The socket must be securely grounded.
3. The electric control system has a voltage of more than 36V, do not open or touch it when working. If you need to repair, please contact the manufacturer, or please handle it by qualified professional and technical personnel.
4. The power connection shall be according to instruction of the nameplate, and the specified power supply shall be required. Ensure the specification of the wire which used for connecting shall be determined to meet the requirements. If possible, please use specific power socket and fuse.
5. The power plug should be unplugged or cut off when the ice machine stops working.

Adjust Ice Thickness



Ice thickness Setup

Press the ▲ + or ▼ - button for 3 seconds, the digital tube display C1 at the first two place, the last two start flashing and enter the ice thickness setting state. At this point, every time you press the ▲ + (or ▼ -) button, the number displayed on the digital tube increases (or decreases) by 1, that means the thickness of the ice increases (or decreases) by 1 minute, the adjustment range is 0~35 minutes. If the button is not pressed within 10 seconds, the digital tube will stop flashing and enter the normal operation state. At the same time, the ice thickness data is saved. If the cleaning button is pressed, the ice thickness data is directly saved and entered into normal operation mode.

Fault Code

Code	Fault phenomenon	Cause	Treatment
E01	Ice plate or Ice full switch fault	1.Ice plate is not reset or false position;	Check related parts
		2.Ice full switch is abnormal;	
E02	Ice making timeout	1.High ambient temperature;	1.Check the condensation cooling system;
		2.The cooling effect of the condensing is poor;	2.Whether there is leakage in the refrigeration system;
		3.Compressor refrigerant leakage;	3.Whether the sink leaks;

		4. Water shortage;	4. Whether the outlet hole of water sprayer is blocked;
E03	Ice falling timeout	1. Heating valve fault;	1. Check the heating valve circuit;
		2. Condensation temperature is too low;	2. Check ice thickness detector;
		3. Ice set too thin;	
		4. Too little water in the tank;	3. Check inlet system;
E04	High temperature failure	1. Excessive ambient temperature;	Check related parts
		2. Cooling fan damaged;	
		3. Condenser not clean;	
E05	Water shortage fault	1. There is no water in the inlet pipe;	Check related parts
		2. Low water pressure in the inlet pipe;	
		3. The inlet valve damaged;	
		4. The tank is leaking;	
E06	Pressure overruns	1. Excessive condenser temperature;	1. Check refrigeration system pressure;
		2. Refrigeration system clogging;	2. Check the condensing and cooling system;
		3. Pressure switch failure;	
E07	Condensation temperature sensor open circuit fault	1. Sensor damage;	Check related parts
		2. Connector problem;	
E08	Condensation temperature sensor Short fault	1. Sensor damage;	Check related parts
		2. Connector problem;	
E09	Evaporation temperature sensor open circuit fault	1. Sensor damage;	Check related parts
		2. Connector problem;	
E10	Evaporation temperature sensor Short fault	1. Sensor damage;	Check related parts
		2. Connector problem;	
E11	Cooling poor	1. Water temperature Sensor damage;	Check related parts
		2. The circulating pump is not working;	
		3. Compressor is not working;	
		4. The refrigeration system is inefficient;	

Working procedure

The steps of an ice machine are divided into there parts:

1. **Automatic cleaning**

Automatic cleaning after power on (Once,2 minutes)

Each time when the ice machine is switched on, it performs a 2-minute automatic cleaning procedure, to rinse the floaters out of the ice trays and tank. In 2 minutes, the water tank is continuously filled and the pump is running. Operator can hear the sound of pumps working, and water flows down to the tank from the top of the ice grid. Then the water spills out of the tank and flow away from the outlet of ice bin.

2. **Ice making (Cycle, up to 40 minutes)**

After automatic cleaning, the pump will start up in 45 seconds, then the ice making begins. While making ice, the pump continues to work. Water flows from the top of the ice grid down into the tank, and the water slowly cools until it freezes. In the process of ice making, the thickness of the ice is measured by an ice thickness detector, When the setting ice thickness is reached, the program moves to the ice-shedding step. If the gap of ice thickness detector is too large, once the ice making time exceeds 40 minutes, it will also be forced into the ice-shedding process

3. **Ice-shedding (Cycle, up to 40 minutes)**

During the Ice-shedding process, the ice grid is heated and the surface of ice at where sticking to ice grid become melting, because of the gravity of ice itself, it will fall off and complete a shedding process.

The falling ice blocks will push the baffle to turn over, and the baffle will be reset due to itself-weight, then the machine started making ice again. However, when there are too many ice blocks in the ice bin, the ice blocks against the baffle and so that the baffle cannot be reset, the control chip indicates that the ice is full and the ice machine will stop temporarily until the baffle is reset.

Fault self-diagnosis

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|------------------|--|
| 1. Water pump | Directly observe whether there is water flowing from the ice grid. If there is no water, the pump will be failure. |
| 2. Refrigeration | After 10 minutes of ice making, the water in the sink becomes noticeably colder, that you can easily feel the low temperature. |
| 3. Water feeding | In the process of automatic cleaning, water can be observed to flow continuously from the overflow pipe of the water tank into the ice bin. However, water will normally account for more than half of the water tank. |

Maintenance

Please carry out the maintenance according to the requirements of this manual, so as to improve the reliability and service life of the ice machine. And avoid increasing the energy consumption coefficient of ice production while maintaining sanitation.

1. Clean the area around the ice machine regularly, to keep the blinds of the ice machine which are used for ventilation from clogging.
2. Clean the shell with a neutral cleanser, then wipe it clean with a soft cloth. If necessary, commercial stainless steel cleaner and polishing agent can be used.
3. Filter element should be checked regularly. Most of the filter element within 6 months should be replaced, or according to the instructions on time replacement.
4. The water tank and ice bin can be cleaned with water pipes, but do not have
5. excessive water pressure. Do not directly flush the water pump and upper part of ice grid, to prevent the circuit flooding.
6. Condenser of air cooled Ice machine: Clean the condenser every three months. Use a soft brush or a vacuum cleaner with a brush to scrub the condenser's fins from up to down along the fin direction to avoid damaging the fin and affecting the cooling effect.



Any maintenance of the ice machine is not covered by the manufacturer's warranty.



The filter element should be replaced regularly.



The edge of wind condenser fin is sharp, please be careful when cleaning.



Please pay attention to cleaning the scale inside the ice maker to ensure that the waterway is not blocked.



Before cleaning and maintenance, make sure to turn off the water and power sources and pull the plug.

The instruction manual is an integral part of the product, please keep it properly.

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